



2018 Community Hope Conference Frequently Asked Questions

GENERAL

What is the Community Hope Conference?

Come one, come all to the 2018 Community HOPE Conference! Expand your awareness and knowledge about community issues such as drug misuse and child abuse and neglect. Stretch your understanding about prevention and learn how you can use your strengths to make a difference. The Community Hope Conference offers big top training, information, and tools for community ring leaders such as:

- leaders in child abuse prevention
- social workers
- counselors
- educators
- child care and youth workers
- law enforcement personnel
- medical & legal professionals
- foster parents
- child welfare board volunteers
- elected officials
- and other interested child advocates

The 2018 conference will feature our two keynote speakers, Angie Winkler, Licensed Clinical Professional Counselor and Dr. Matt Bellace, PhD comedian and author of *A Better High: Laugh, help, run, love... and other ways to get high naturally!*

REGISTRATION

How do I register for the conference?

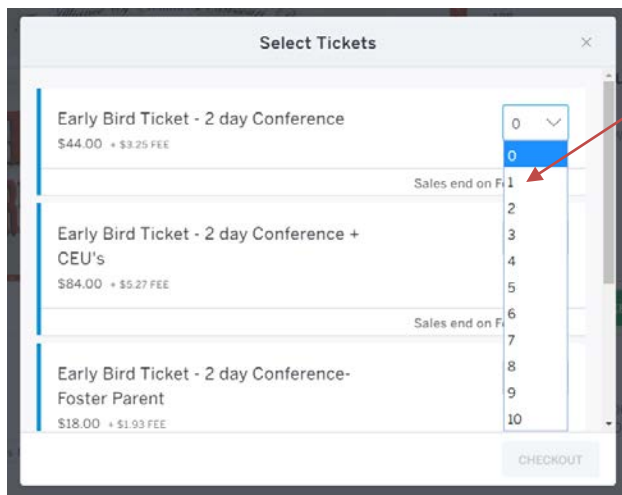
You can register online at www.theallianceofswmo.org then click on Hope Conference 2018 tab.

Can I register a group?

Yes! On the Eventbrite ticket sales page click on tickets.



Next you will be asked to choose the ticket type and choose your number of tickets.



Fill in group admins info here

Start filling in attendee/ticket buyer's info here for each person attending

*** IMPORTANT PLEASE READ ***

When registering a group of people please note the top portion of your registration is the Ticket Buyer info. This is the contact person for the organization. If this person will also be purchasing a ticket to attend the conference their information will need to be repeated under one of the tickets below.

It is important to use email addresses for each attendee. Each attendee will receive a ticket via email to be scanned the day of the conference in order to enter.

Can I transfer my registration to another person?

Yes. You will need to contact cboyd@theallianceofswmo.org with the name of the original attendee and the individual replacing him/her. Additional fees may apply if transfer includes a change to the ticket choice.

What are the registration deadlines?

Online registration will remain open until June 20th at midnight. Rates will increase starting June 21st. Tickets will be sold the days of the conference.

Can I get my money refunded if I can't attend?

Yes, refunds need to be requested online through Eventbrite.

To request a refund, go to Tickets in your Eventbrite account find your order, then select "Request a Refund." The Alliance will respond within 1 week (2 business days if you paid using PayPal) and when issued, refunds can take up to 5 business days to show on your account.

Processing fees will apply to all cancelled registrations. No refunds will be given for cancellations made after June 14th, 2018.

What is the cost to attend the conference?

2 day conference attendee	Regular Rate Now – June 20th	\$49*
	Day of Conference June 21 st & June 22 nd	\$54*
2 day conference + CEU's	Regular Rate Now – June 20th	\$89*
	Day of Conference June 21 st & June 22 nd	\$94*
2 day conference – Student, Foster or Adoptive Parent	Regular Rate Now – June 20th	\$20*
	Day of Conference June 21 st & June 22 nd	\$25*

*Plus Eventbrite processing fees

What times will the Conference be held?

Doors will open for check-in and on-site registration at 7:45 am Thursday, June 21st and Friday, June 22nd. See conference schedule for more details of when workshops will be held.

Where is the conference located?

The conference will be located at Calvary Baptist Church, 600 East 50th Street Joplin, MO 64804. The church is located across from the new Mercy Hospital next to Interstate I-44.

Can I pay by check or cash?

Tickets will be sold through Eventbrite, an online registration service. Tickets can be purchased with debit, credit card, or by check. If you wish to purchase tickets prior to the conference you can do so at our office located at 1027 S. Main Street, Lower Level Suite 7 of the Gryphon Building, Joplin, MO 64801. Office hours are Monday through Thursday 8:30 am- 5:00 pm. There will be a \$30 fee for all returned checks.

Will tickets be sold the day of the conference?

Yes!

Tickets will be sold the day of the conference. See above fee schedule for DAY OF ticket prices. Attendees will need to complete a form at the registration area and submit payment in the amount due for your registration.

Pre-registration is encouraged.

What is the schedule for the conference?

Visit www.theallianceofswmo.org/hopeconference2018 to view or download a copy of our two-day conference schedule, complete list of workshops, speaker info, and workshop descriptions.

CEU, CLOCK HOURS, AND OTHER CERTIFICATES

What are CEUs?

CEU stands for Continuing Education Unit. A CEU is a unit of credit equal to ten hours of participation in an accredited program designed for professionals with certificates or licenses to practice various professions.

CEU credits will be processed through Missouri University Extension. Credits received will be .1 for every hour of class attended. Signatures on designated sign in/sign out sheets will be the determining factor to credit being issued. Attendees have the ability to receive a total of 1.05 credits if attendee attends all classes on both days for the full time the conference is open.

If you are still unsure if this applies to you, please feel free to contact us at 417.782.9899 with further questions.

How long will it take to receive my CEU Certificate?

Processing of CEU credits and arrival of certificates can take up to 8 weeks.

Clock hours, Foster Parent or other Attendance certificates:

During registration attendees will be required to answer a question “Do you require a certificate of attendance?”. For all attendees that answer this question, YES, a certificate of attendance will be emailed to the email address provided during registration. Certificates will be issued within 10 days after the conference has ended. If other clock hour documentation is needed attendees will need to contact Christine Boyd with a written request by emailing to cboyd@theallianceofswmo.org.

MOPD ID Credit

The Alliance will be logging attendance on the MO Open website. Upon registration please provide your 6 digit MOPD ID number. Credit will be logged on the open website within 7 days after the conference.

What is a MOPD ID?

MOPD ID stands for Missouri Professional Development ID. Once an individual is registered on MO Open a six-digit number is assigned to them as a way to connect them to their completed trainings.

CONFERENCE AGENDA

Can I choose to attend only some of the sessions/events?

The Alliance is excited every year to offer up to date education in a variety of prevention areas. The Hope Conference is structured to allow attendees to choose their own workshop schedule. We ask attendees to be respectful and aware that some workshops may have limited attendance courses. Due to location limitations we may ask attendees to split up a scheduled lunch session to accommodate all attendees.

PRESENTERS

What if I want to speak/present at the conference?

The Alliance is constantly striving to recruit diverse, knowledgeable keynote and workshop speakers who seek to engage our audience. If you are a professional speaker, presenter, or performer interested in presenting at our conference please email ncorley@theallianceofswmo.org with information about your specialty, presentation, availability, and fees for service. We book speakers based on their relevance to the year's theme as well as mutual availability.

OTHER

I have a question that hasn't been answered. Where can I ask?

Feel free to email cboyd@theallianceofswmo.org or call 417.782.9899. One of our conference gurus would be glad to help you with whatever you need!